



Public Awareness & Damage Prevention

PLAINS
ALL AMERICAN



1) Once the pipeline route is finalized, crew members stake the pipeline right of way and temporary workspace. 2) Two employees identify and assess the integrity of an asset located at a Plains facility. 3) Each year, Plains personnel engage with elected officials, first responders, contractors and peers at safety events around the country.

Plains All American Pipeline is committed to design, construct, operate and maintain our pipelines and facilities in a safe and reliable manner, and to meet or exceed safety standards. We move a significant portion of North America’s energy resources each day and take seriously our responsibility to reliably transport these resources in a manner that maintains the safety of employees, contractors, local communities and the environment.

Damage Prevention

Although underground pipelines and utilities are identified with a number of above-ground markers and signs, a leading cause of pipeline releases is damage related to excavation or construction by third parties. The Plains Damage Prevention program, including our participation in statewide 811 One Call programs, is our first line of defense against third-party line strikes. We actively manage these risks by focusing on:

- Fostering a sense of shared responsibility for the protection of underground facilities.
- Identifying and sharing best practices for avoiding pipeline strikes.
- Developing and conducting awareness and prevention education programs in schools, with first responders and with contractors.
- Maintaining a strong surveillance program for our pipeline systems, including regular aerial patrols of our lines to determine if unscheduled construction activities are occurring near our pipeline right of ways.

Through a comprehensive Public Awareness and Damage Prevention program, Plains develops strong partnerships in the community, improves operational performance and gains a heightened vigilance in identifying potential risks.

Public Awareness

Plains is committed to a comprehensive Public Awareness program that provides elected officials the information necessary to avoid, recognize and report pipeline emergencies to the proper authorities.

In association with our Public Awareness program, safety information is disseminated to tenants, lessees, property owners and residents reasonably close to the pipeline at least every two years. Similar information is presented annually to first responders and emergency officials whose communities are traversed by the pipeline. In addition, we actively engage contractors, emergency responders and schools along active pipelines through such methods as direct mail, charitable donations, school outreach programs, and training and technical support to emergency responders.

For more information regarding Plains Public Awareness or Damage Prevention Programs, please email pipelineawareness@paalp.com.

www.plainsallamerican.com

Plains Stakeholder Relations: 866-724-5465

NYSE: PAA / PAGP

To report a pipeline emergency, call 1-800-708-5071

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