



CELEBRATING 15 YEARS

REPORT TO STAKEHOLDERS & COMMUNITIES

CELEBRATING 15 YEARS

Plains All American Pipeline (PAA) acquired CANPET Energy and Murphy Oil's midstream assets to form Plains Marketing Canada. Plains Marketing Canada began with 130 employees across Canada and the U.S.

Acquired Wapella pipeline.

Acquired Cal Ven pipeline, Fort Madison facility, Bodo pipeline, Schaefferstown facility and Claremont facility.

Acquired Rangeland pipeline, Cactus Lake pipeline and Shafter facility.

Acquired Rainbow pipeline for \$683 million and San Pedro facility.

Plains Marketing Canada became Plains Midstream Canada. Acquired San Pedro land, Hardisty facility and Bakken equipment.

In the largest single transaction in PMC's history, the company acquired BP's North American NGL assets for \$1.6 billion including NGL facilities, pipelines, storage and trucking assets.

Acquired Hankinson terminal and began a multi-phase, \$750 million expansion at the Fort Saskatchewan facility.

Acquired Spectra Energy's Canadian NGL business for \$267 million. We now have 1,400 PMC employees across Canada and the U.S.

2001 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016

Acquired Alto storage facility and South Saskatchewan pipeline.

Acquired Joarcam pipeline, Tulsa facility and pipeline, North Saskatchewan pipeline and trucking assets.

Acquired Bumstead facility, Tirzah facility and trucking assets.

Acquired Valley pipeline and Cremona pipeline.

Acquired Hattiesburg facility, Owen facility and trucking assets.

Acquired trucking assets and constructed Rainbow pipeline (II), the first large diameter pipeline built by the company.

Continued to achieve organic growth through our Fort Saskatchewan expansion, the construction of Heath Springs terminal as well as other terminal and storage expansion projects.



OUR MISSION IS TO SAFELY DELIVER EXCEPTIONAL RESULTS

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MESSAGE FROM DAVE DUCKETT

As we celebrate our 15th year of operation, I would like to take the opportunity to reflect on the collective accomplishments of PMC and acknowledge the dedicated group of people who have made up our organization and contributed to our tremendous growth and success.

Our company came together in 2001 when Plains All American Pipeline purchased CANPET Energy and Murphy Oil's midstream assets to form Plains Marketing Canada, a team of 130 employees. We continued to achieve fundamental organic growth in each of our business segments through our strategic business model and expansive asset base. This internal strength provided support for many significant acquisitions ranging from Natural Gas Liquids (NGLs) extraction and fractionation plants, crude oil pipeline gathering systems, storage, transportation and distribution facilities; all selective and accretive to our core business. Our largest acquisition to date came in 2012 with the purchase of BP's North American NGL assets for \$1.6 billion. Together, this diverse group of assets forms an integrated system which offers producers a full spectrum of midstream, transportation and marketing services.

It is fitting that in our 15th year we have grown over ten-fold to 1,400 employees. With our most recent acquisition of Spectra Energy's Canadian NGL assets, we continue to complement our business. This transaction fits well into our existing NGL platform, allowing for continued long-term value and service. We also gained new team members who bring strong technical skills, experience and a passion for the midstream business.

Beyond our commercial achievements, our success stems from our employees and the positive impact we have in the communities where we live and operate. Over the years, we have learned to persevere and strive for continuous improvement in our operations. This includes embracing a robust culture focused on safety, a notion ingrained within our organization both in the Calgary office and in the field. I am proud to say this is an area where we have made significant strides. The safety of our employees, the public and the environment continue to be core values that inform everything we do.

As part of PMC's culture, we continue to be involved in the community. Working with a number of institutions, like the University of Calgary, we invest in innovative technology and research to improve pipeline safety and advance industry best practices. These are just some of the ways we remain focused on continual improvement. Organizations that support health and safety, environment, education and capacity building have been cornerstones of our community investment.

I would like to thank you for reading our third Report to Stakeholders and Communities. Publishing this report demonstrates our commitment to accountability, transparency and information sharing with our stakeholders in our operating areas.

We remain confident in the long-term sustainability of our company and we are grateful to our employees for their participation, talent and energy over the past 15 years. Heading into the next era, PMC will undoubtedly continue to grow and embark on new opportunities in its drive to a promising future.

W. David Duckett

CEO, Plains Midstream Canada ULC

Retired from PMC February 28, 2017



OUR BUSINESS



PMC SERVICES OVERVIEW

PMC's network of pipelines and fleet of truck trailers and railcars provide oil and gas producers with flexibility for transporting crude oil and NGL. We link petroleum producers with refiners and other customers via pipeline, truck and rail transportation.

TRANSPORTATION

PROCESSING

STORAGE

TRANSPORTATION

END USER

4,700 KM
CRUDE OIL PIPELINE

3,400 KM
NGL PIPELINE

800
TRAILERS

6,900
RAILCARS



2 GAS PROCESSING PLANTS

5 GAS STRADDLE PLANTS

9 FRACTIONATION PLANTS

32 ACTIVE STORAGE, TRANSPORTATION TERMINALS & FACILITIES

5 M BARRELS CRUDE OIL STORAGE

31 M BARRELS NGL STORAGE



PIPELINE



TRUCK



RAIL



END CONSUMER / RESIDENTIAL DISTRIBUTION
GAS STATION / RETAIL DISTRIBUTION
CHEMICAL REFINERY

DID YOU KNOW?

NGLs are used as petrochemical feedstock (ethane) in residential, commercial and auto gas applications (propane), and for gasoline blending (butane).

Petroleum products from crude oil and natural gas are used to make plastics, pharmaceuticals, chemicals, oils, lubricants, fuels like gasoline and diesel, and thousands of household products.

Consumers rely on these products to meet more than two-thirds of their energy needs each and every day.

ABOUT PMC PROCESSING AND STORAGE

Gas processing facilities remove hydrocarbons and water from natural gas.

Gas straddle plants extract additional NGLs from natural gas pipelines.

Fractionation facilities separate NGLs into products such as ethane, propane, butane and pentanes.

PMC uses spheres, bullets, caverns and tanks to temporarily store crude oil, condensate and NGL products.

PMC storage facilities are regularly inspected for environmental and safety reasons.

Caverns are generally hollowed-out underground salt formations that hold NGL products.

To learn more about these products and important safety information, visit www.plainsmidstream.com

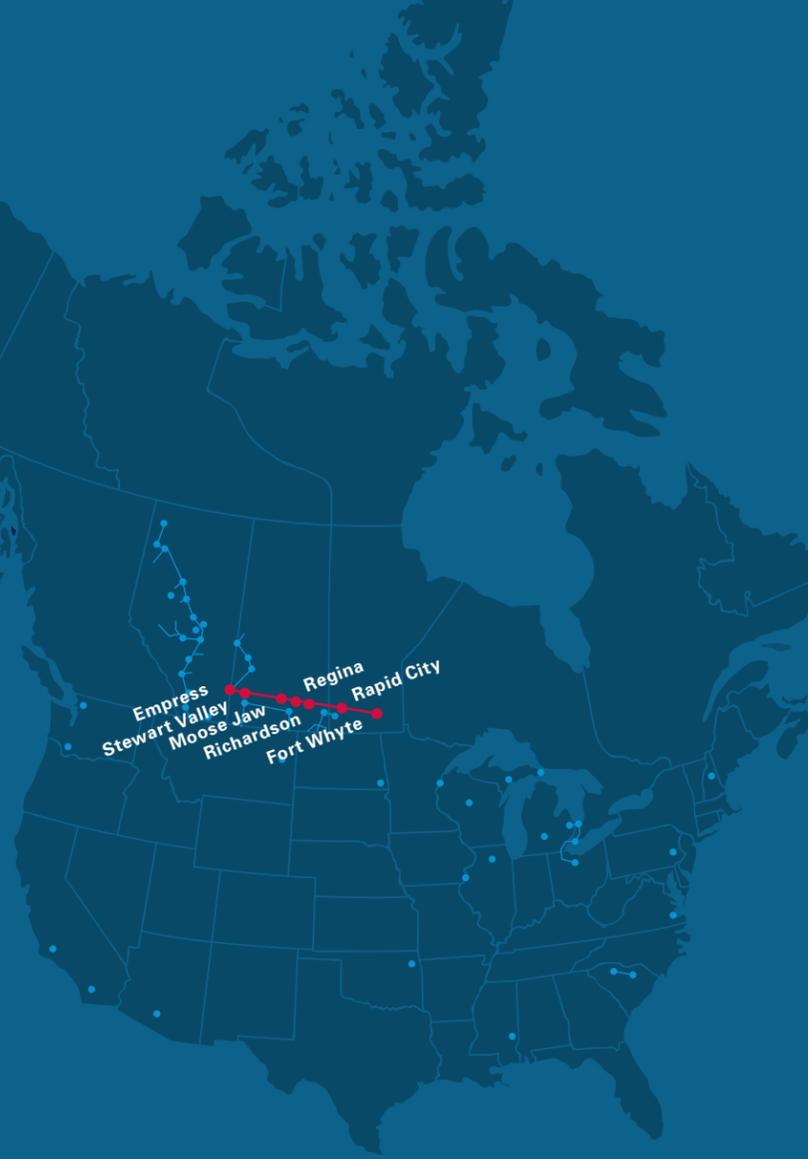


A PMC employee ascending a crude oil tank at our facility in Sarnia, ON.

ACQUISITION OF SPECTRA ENERGY'S CANADIAN NGL BUSINESS

PMC closed its 36th acquisition in 2016. The \$267 million deal consisted of the Empress NGL extraction and fractionation facility, the Petroleum Transmission Company pipeline, seven NGL terminals, three rail terminals and two NGL storage facilities in Western Canada.

The assets allow PMC to use excess fractionation capacity, optimize NGL storage facilities and increase flexibility in rail operations while also complementing our existing Canadian NGL midstream operations.



ACQUISITION OVERVIEW:

933 kilometres of pipeline from Empress, AB to the Fort Whyte terminal in Winnipeg, MB

2.4 billion cubic feet per day of NGL extraction capacity

15,500 barrels per day of pipeline capacity

4.7 million barrels of NGL storage

63,000 barrels per day of fractionation capacity

● Spectra Energy's Canadian NGL Business
● Existing PMC Assets

OPERATIONS MANAGEMENT SYSTEM JOURNEY

As PMC continuously improves, we remain committed to fully integrating the Operations Management System (OMS) framework into our organization.

In general, a management system is the method in which a company plans, conducts and coordinates its operations annually. These systems are widely recognized as an effective way of achieving desired results.

The OMS allows us to enhance and standardize processes and programs across our organization as well as to measure their delivery and performance in meeting stakeholder expectations in critical areas such as safety, reliability, environment, asset integrity and emergency management.

Our enterprise vision is to maintain our status as a premier crude oil and NGL transportation and marketing company in Canada and the United States by providing value-added services to customers, and delivering excellent returns to stakeholders. Our mission is to connect our network of people and assets to safely deliver exceptional results.



Achieving our strategic goal to fully implement the OMS and meet maturity targets by 2020 will enable the organization to improve through operational excellence.

Throughout this report, you will see the various ways in which our employees are achieving our mission as demonstrated through the continual strengthening and alignment of operational programs, with the following goals:

1. Protect people, the environment and our assets.
2. Achieve consistency in execution with continual focus on improvement.
3. Maintain socially responsible and sustainable operations.
4. Apply discipline and prudence in planning, managing and executing our business.
5. Develop our employee and leader effectiveness.

In 2016, we continued to execute our mission and measure our performance in achieving these goals.

COMPLIANCE EXCELLENCE

The pipeline industry in Canada is heavily regulated both provincially and federally throughout the entire pipeline lifecycle, from design to construction and operation to decommissioning and abandonment. At PMC, we believe in strong regulatory oversight to help increase trust and confidence in our industry. Regulations provide compliance guidance for our pipelines and facilities, allowing us to operate safely, responsibly and in the public's interest. This includes regular inspections, audits and incident investigations.

At PMC, we work proactively with regulatory agencies and government departments to achieve excellence in execution with a continual focus on improvement and safe operations. Our Regulatory Affairs department works closely with other departments to achieve business objectives and compliance excellence. This includes monitoring and interpreting changes in regulations and communicating these back to the applicable departments.

SAFETY & ENVIRONMENT

A PMC employee locating a pipeline at our facility in Pincher Creek, AB.

Building on PMC's Operations Management System, Integrity First is part of our commitment to continuously improve safety performance.

“Integrity First provides a common foundation for industry to identify and act on improvement initiatives, transparently report results and share best practices.”

– Rick Jensen, Executive Vice President, PMC's CEPA Integrity First Champion



PMC participates in the Canadian Energy Pipeline Association (CEPA) Integrity First® program, an industry-led and proactive approach to enhance accountability and transparency with Canadians on areas important to them such as safety, the environment and socio-economics.

Integrity First reinforces our commitment to the continuous improvement of our performance in the areas of reliability and safety while building public confidence and trust. We have integrated this program into our Operations Management System (OMS) practices. Our participation in Integrity First enables us to benchmark the results of internal self-assessment and performance evaluations with that of peer member companies. This allows member companies to hold each other accountable in continuously improving performance as an industry.

Our reputation and credibility not only depends on our OMS performance but also the industry's ability to demonstrate continuous improvement in the areas that matter to the communities and jurisdictions we operate in.

In 2016, third party verification was introduced by CEPA. This will assure ourselves and the public that we, as an industry, are meeting our objectives. The process introduces an independent third party to evaluate the self-assessments and provide confidence in the results.

To date, assessments for Integrity First have been conducted, in addition to significant work completed by PMC to advance the design and reliability of pipelines with state-of-the-art control rooms, technology and enhanced emergency preparedness. This year our priorities focused on preventing damage to pipelines caused by people and water protection activities to minimize potential impacts.

The priority areas of Integrity First are:

Safety:

- Enhance emergency preparedness and response.
- Advance the design, reliability and monitoring of pipelines.
- Protect workers and communities by creating a culture focused on safe operations.
- Prevent damage to pipelines.
- Educate and engage stakeholders on public safety.

Environment:

- Manage the short- and long-term impacts to land and resources.
- Improve air quality by reducing air emissions.
- Maintain water quality and minimize watershed disruption.
- Prevent habitat disruption and impacts to wildlife.
- Limit noise impacts from operations.

Socio-economic:

- Improve land use and access by developing strong landowner relationships.
- Provide economic benefits to communities through employment, investment and taxes.
- Build strong relationships and agreements with Aboriginal communities.
- Maintain a highly competent workforce.

OUR COMMITMENT TO SAFETY

Safety is an integral part of PMC's culture. We strive to foster and support a culture that puts the highest priority on employee and public safety as well as protection of the environment. We achieve this by maintaining the integrity of our assets, preventing damage to our pipelines and facilities, and ensuring we are competent in emergency preparedness.

Safety is one of our core values, which means:

- We believe most incidents are preventable.
- We identify work hazards, reduce risks and follow our Safety Life Rules without question.
- We investigate incidents when they happen, identify root causes and share lessons learned to prevent reoccurrence.

CEPA Safety Culture Survey

One of the initiatives we have undertaken over the past few years is participation in the Canadian Energy Pipeline Association (CEPA) Safety Culture Survey. PMC also took part in a CEPA facilitated roundtable discussion in 2016 to share findings and identify common areas for improvement. We continue to work with CEPA to implement programs and processes to complement those findings. For example, we strengthened programs which allows leaders the opportunity to recognize employees for proactive safety behaviour.

Office Safety Week

PMC held its second annual Office Safety Week. This program was initiated by employees in our Calgary office who wanted to demonstrate solidarity with our field operations and our commitment to safety. It helps us take a fresh look at our surroundings and identify hazards to which we've become "blind." Activities during Office Safety Week ranged from daily safety moments to individual and team workspace hazard identification.

Ongoing Safety Programs

PMC continues to promote a safety culture through programs such as:

- The PMC Incident Reporting and Investigation program involves the proper reporting and investigation of safety incidents to apply corrective actions in a timely manner.
- Corrective Actions Management program allows for the consistent identification of corrective actions and lessons learned from incidents and investigations to prevent future occurrence.
- Plains Incident Notification System is an online incident management tool to record and track corrective actions as a part of the Incident Management program.
- Stop Work Authority is a program where every individual employee and contractor is authorized and has the responsibility to stop work that is unsafe and does not comply with the Safety Life Rules, safety policies or procedures.
- Green Hand program involves identifying and equipping new employees and students by a green hard hat so that experienced workers can easily identify and mentor them.
- Safety Life Rules is a program at PMC comprised of 10 rules every worker needs to know and must follow to continue to work safely.
- Management Walk Arouds involve senior leadership visiting field sites to observe work practices, identify risks and discuss opportunities for safety improvement.

71 Management Walk Arouds were completed in 2016 – PMC exceeded targets by 36 per cent

SAFETY LIFE RULES



HAVE A SAFE WORK AUTHORIZATION PERMIT



ASSESS HAZARDS



USE MANAGEMENT OF CHANGE



USE PERSONAL PROTECTIVE EQUIPMENT



CONTROL ENTRY TO CONFINED SPACES



MANAGE GROUND DISTURBANCES



SAFELY OPERATE LIFTING & MOTORIZED EQUIPMENT



ISOLATE ENERGY SOURCES



WORK SAFELY AT HEIGHTS



OPERATE VEHICLES SAFELY

38%

WORKER SAFETY

Over the years, PMC has undertaken a number of major capital expansion projects employing hundreds of contract workers. By focusing our efforts on hazard prevention, we achieved a 38 per cent reduction in the recordable injury rate of our contractors.

SAFETY INCENTIVE PROGRAM

At PMC, the Safety Incentive program was enhanced to be more proactive and is connected to leading safety performance measures such as hazard, near miss and incident reporting, safety training and safety leadership behaviours. Research shows a strong correlation between injury reduction and safety training. Our program rewards employees for maintaining their current core safety training certificates at 100 per cent.

In addition to maintaining core safety training, PMC implemented new programs in 2016 to complement the proactive approach:

Good Catch Awards

To help promote safe behaviours, we reward individuals who proactively identify and report a hazardous condition which could potentially prevent an incident. The value of the award is proportional to the risk associated with the hazard being mitigated as well as the impact of the learning across the business.

“My goal each day is to keep our facilities and workers safe, so all return to their families at the end of the day.”

– PMC Employee Good Catch award recipient (Q2 2016)

For example, an employee at one of our facilities identified that contractors working on a long-term project did not have regular access to an Automated External Defibrillator (AED). The AED was stored in an area that was only accessible to employees. Because of this Good Catch, contractor supervisors were granted access to the office with the AED so they could use this equipment in the event of an emergency.

Safety Leader Award

These awards proactively recognize employees or contractors who set an excellent example as a Safety Leader to their colleagues through proactive, thoughtful and consistent safe behaviour. They are nominated by their peers or supervisors, and the value of the award is proportional to the safety leadership demonstrated by the individual.

HAZARD PREVENTION PROGRAM

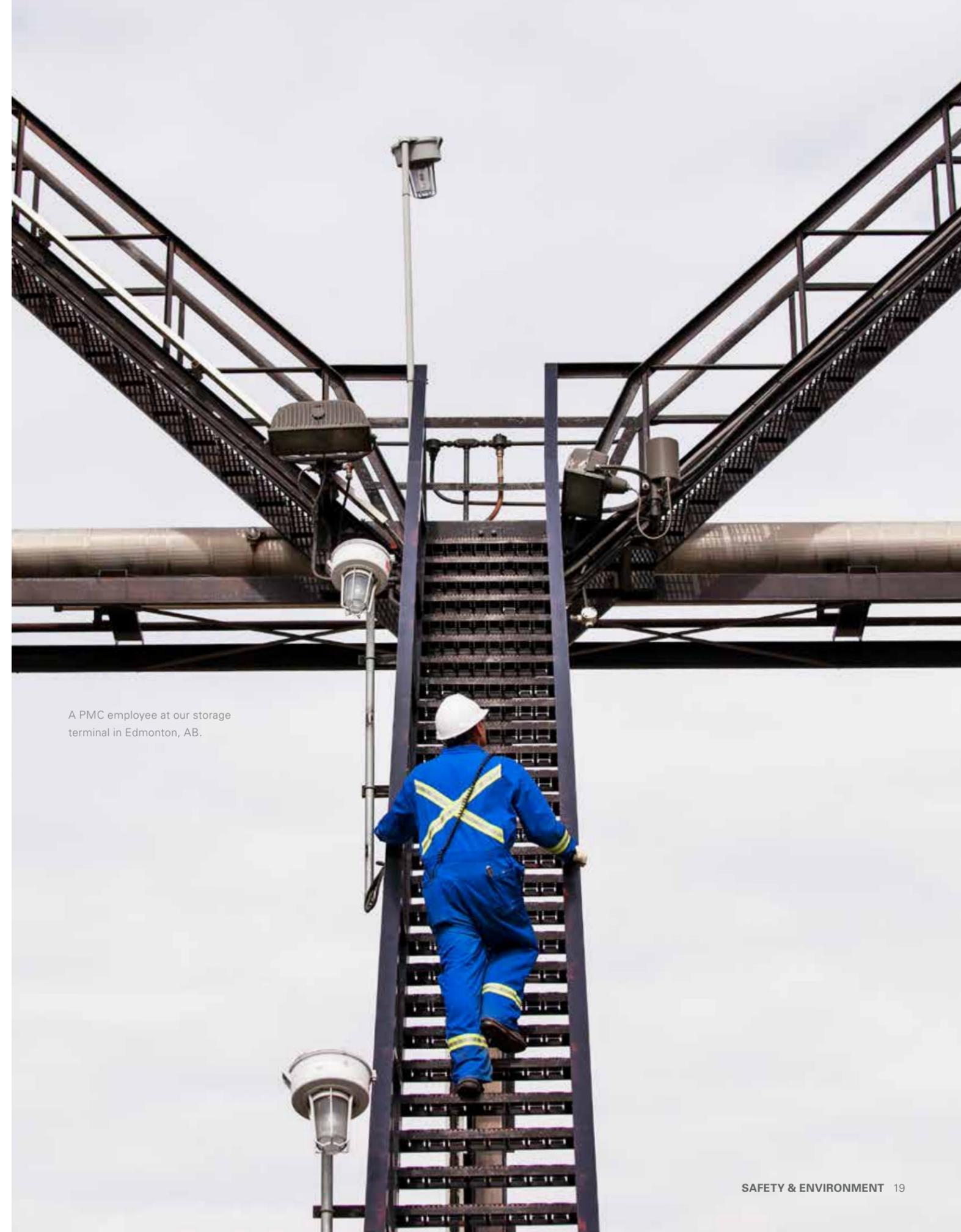
In 2016, PMC upgraded the Hazard Prevention program (HPP) to better provide information and education regarding workplace hazards. The HPP formalizes the expectation for safeguarding personal health and safety and protects workers and visitors from worksite health and safety hazards. It provides consistent processes for the proactive identification, assessment and control of health and safety hazards and to manage those hazards organization wide.

The HPP breaks down into **three steps**:

- 1. Hazard Identification** is the process of actively observing workplace hazards, such as unsafe conditions, behaviours and flaws in our process or program, that may lead to worker injury or illness. An everyday example of hazard identification might be a person noting a patch of ice on their driveway.
- 2. Hazard Assessment** is the process of understanding the likelihood of a hazard causing an injury or illness. This allows PMC to risk rank the hazards in order to prioritize the actions required to minimize or eliminate the hazard. For example, the patch of ice on a driveway is assessed as an area where many people walk, posing a slipping hazard for friends and family.
- 3. Hazard Control** is an action or process applied to the source and/or the worker to eliminate the cause of the hazard. In the same example, a hazard control could be putting salt down on the driveway to prevent the ice from returning.

Using this three step process, the HPP provides context, direction and practical guidance for all levels of employees, including leadership, to consistently and safely complete their work.

The Hazard Prevention program provides employees with standardized training on how to identify, assess and implement effective controls to mitigate hazards.



A PMC employee at our storage terminal in Edmonton, AB.

TRUCKING SAFETY

We have established safety programs related to the operation of PMC vehicles and trucking equipment. Our trucking employees and contract drivers routinely hold safety meetings across our operations.

Trucking Safety Measures

- Every trailer is fitted with a satellite tracking system so we know the location of our trailers at all times.
- Our automated trucking system was updated to include the real time tracking of the vehicle speed and sudden braking incidents.
- For driver safety, all trailers are equipped with fluid level indicators which eliminates the need for drivers to climb on top of the trailer to check levels.
- All drivers receive extensive safety training and are required to wear personal protective equipment including fire retardant clothing, hard hats, safety boots, safety glasses and personal monitors to detect different gases.
- PMC trucks are equipped with positive air shutdowns and all required safety equipment as additional measures for driver and public safety.

Our goal is to achieve zero trucking safety incidents.

Wheels Off Program

The PMC Wheels Off program monitors and reports wheel use including frequency of and responsibility for damaged wheels. The program includes an annual fleet re-torque, driver awareness and education, a wheel installation procedure and pre- and post-trip inspections. Since program implementation, wheels off incidents have dropped to the lowest level to date.

Our rail terminal in Shafter, CA, U.S.



PMC trailers move crude oil, condensate and NGLs.



25

PMC currently operates 25 rail terminals across North America

RAIL SAFETY

Our railcar fleet complies with the dangerous goods packaging rules as published by Transport Canada and USA Department of Transportation. In addition, PMC adheres to the guidelines and standards prescribed by the Association of American Railroads Tank Car Committee for the transportation of regulated products.

PMC promotes safe industrial railway operations through the implementation of a Rail Safety Management System which emphasizes proactive risk assessment, management, inspections and employee training.



Our Sundre, AB facility in the distance.

ENVIRONMENTAL PROTECTION

Our Environmental Protection program outlines a structure and framework for safeguarding the environment when planning and executing our work activities. This program identifies environmental sensitivities that may affect operations and the protection measures implemented to minimize or avoid impacts.

Through the Environmental Protection program, we focus on minimizing the environmental footprint of our operations and appropriately managing environmental liabilities.

Environmental Planning

Q Pre-Construction

Prior to initiating a project, environmental assessments are performed to evaluate whether any sensitive areas may be affected by the activities. The assessments also identify the best methods to minimize impacts on soil, vegetation, wetlands, water quality, air quality, fish, wildlife, habitats, heritage resources, traditional land and resource use.

During Construction

Environmental impacts are minimized by following mitigation measures outlined in a site specific environmental protection plan. When working in or adjacent to a water course, water quality is monitored, while special construction techniques are used to prevent erosion and sediment from entering waterways. In areas of native grasses, special wooden mats are used to protect the ground cover.

Post-Construction

When construction activities are completed, efforts are directed to restore the disturbed areas and re-establish vegetation. We continue to monitor the recovery of the project area until site conditions have met the levels similar to pre-construction conditions.



1. Pre-construction eroding river bank, 2013.
 2. During project construction, 2015.
 3. Reconstructed river bank to further protect our pipeline, 2016.

ENVIRONMENTAL SPOTLIGHT

James River Bank Restoration Project

The 2013 flooding conditions caused widespread damage across southern Alberta, altering the stream path of the James River near Sundre, Alberta. In response to the flooding, PMC proactively shut down and purged our pipelines running underneath the river as the water levels exceeded the acceptable threshold set in our progressive Flood Monitoring program.

The flooding substantially eroded the river bank, and our flood monitoring program estimated that within three years the river would expose our pipeline. To protect the banks from further erosion, PMC decided to proactively build up the river bank. In 2015, PMC initiated a two year project to further protect our pipeline. The project was completed in 2016 and PMC continues to monitor the river bank.

Below is an overview of the environmental activities and plans developed throughout the lifecycle of the project:

Pre-assessment: Completed to gauge the potential effects of the project on the river’s aquatic life and habitat as well as to document the river’s natural state for restoration after project completion.

Environmental Management Plan: Developed to identify sensitive areas and to define methods used to minimize any impact to the environment throughout the course of the project. This included an onsite environmental inspector who supported all construction activities to meet compliance with the Environmental Management Plan. The plan outlined the protection measures for fish and fish habitat, and water quality monitoring activities.

Re-vegetation Plan: Followed to return the project area to its natural state and included planting trees, re-seeding native grass species and installing tree root balls into the river bank to provide desirable fish habitat.

The outcome was a successful project that re-established the desired cover and protection for the pipeline and restored the river bank.

OUR PEOPLE & COMMUNITIES



We rely on our core values and beliefs to inspire and guide our team.



PMC is committed to developing and maintaining mutually beneficial relationships in the communities where we work.

OUR CULTURE AND VALUES

At PMC, we attribute our success over the past 15 years to our dedicated team that has grown from 130 employees to over 1,400 today. Our mission is to connect our network of people and assets to safely deliver exceptional results to our stakeholders and customers.

To achieve this goal, we engage a team that is analytical, connected, creative, entrepreneurial and passionate.

We rely on our core values and beliefs to inspire and guide our team. These values include:

Safety – We conduct our operations and business in a manner that is safe for our employees, contractors and the environment.

Ethics and Integrity – In our dealings within and outside of the company, we do the right thing, obey the law and act with the highest levels of honesty, ethics and integrity.

Accountability – In conducting our business we are accountable to each other, our unit holders, our customers and our other stakeholders, including the communities where we live and work.

Respect and Fairness – We treat each other and our stakeholders fairly and with respect.

We expect all of our employees to abide by these principles and ensure they are knowledgeable on the policies, procedures and laws that apply to their work.

As we celebrate our 15th year of operation, and look to the future, PMC will continue to nurture a culture that adheres to these values. These are key to our long-term success and sustainability as a company.

CARE PROGRAM

Create A Real Effect: CARE is what PMC intended when we launched the program in 2014 to support charities close to the hearts of our employees. Through the program, our employees can donate to registered charities of their choice, and PMC will match overall contributions of up to \$10,000 per employee, per year. In 2016, employees and PMC supported 104 organizations, with total donations amounting to approximately \$270,000.

“CARE is a great opportunity to double your financial efforts to help an organization in a meaningful way. It’s a blessing to work for a company that is committed to making a difference in the communities where its employees live.”

– PMC employee

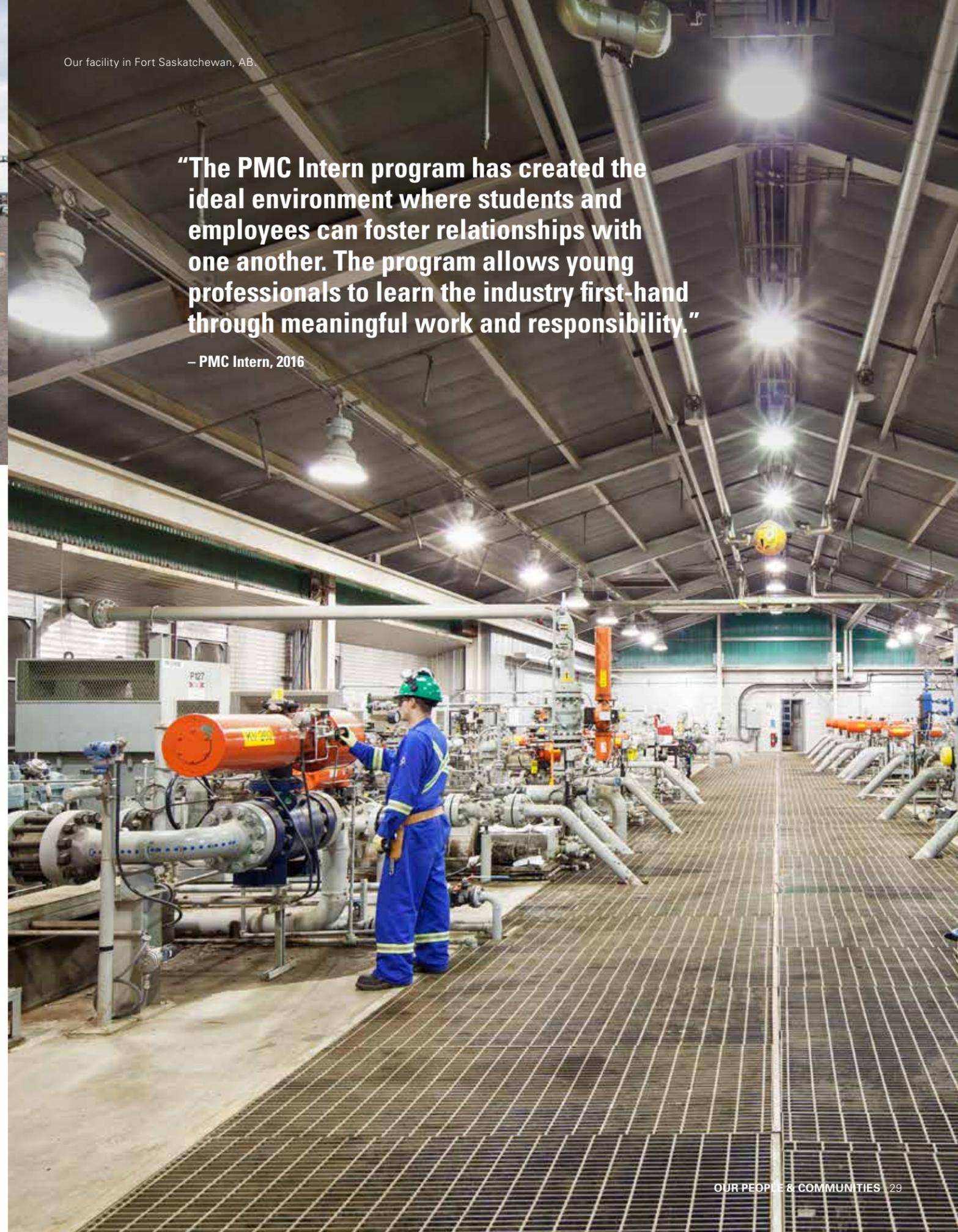
Employees embraced the CARE program this year, generously giving donations to many charity walks, runs, campaigns and causes, including Fort McMurray fire relief. Some of the organizations supported in 2016 include: The University of Calgary, Heartland Humane Society, Sheldon Kennedy Child Advocacy Centre, Children’s Wish Foundation, Canadian Red Cross Society, University of Alberta, Calgary Humane Society, Calgary Public Library Foundation, Inn from the Cold Society, World Vision Canada, Calgary Food Bank, Habitat for Humanity and Calgary Zoological Society.

CARE
Create A Real Effect

PMC employees at a facility tour at Buck Creek, AB.



Our facility in Fort Saskatchewan, AB.



“The PMC Intern program has created the ideal environment where students and employees can foster relationships with one another. The program allows young professionals to learn the industry first-hand through meaningful work and responsibility.”

– PMC Intern, 2016

“The whole experience of going out to the Buck Creek facility was time well spent. Learning about the facility and the Co-Ed pipeline was so interesting. The personnel take great pride in their facility. The number of safety processes and equipment PMC has in place made all of us proud. There are many take-aways which I can use in my day-to-day work in the office.”

– PMC Employee, Calgary

FACILITY SITE TOURS

Employee site visits are considered the cornerstone of PMC’s Employee Development program. In order to safely deliver exceptional results, it is essential that we connect our employees in the Calgary office with the employees and assets in field locations. It is an invaluable experience for office employees to see the hands-on operations at our field facilities and enhance their job knowledge.

This year, 71 employees participated in field site tours across our operating areas.

SUMMER STUDENT, INTERN AND GRADUATE INTERN PROGRAMS

At PMC, we highly value the creativity and innovation that younger employees bring to the industry. With this, we have been maintaining our student employment programs for the last 15 years; it is part of our legacy as a company.

Through the Summer Student program, university students in the communities where we operate can gain industry experience working a four-month term.

Our Intern and Graduate Intern programs provide university students with three summer work terms where they are able to explore various departments within the organization. Upon graduation, students can begin their first year of employment at PMC in three four-month rotations.

Supporting the communities where we live and work is a priority for PMC and will continue to be a cornerstone of our legacy.



COMMUNITY INVESTMENT

The communities where we operate are important to our employees. The Community Investment program was designed to align our social investments with our values. The four primary areas of focus include:

Health and Safety: An essential part of our Code of Business Conduct is safety. We work to ensure the health and safety of our employees, contractors and local communities. Healthy and safe communities are sustainable communities.

Education: As a performance-driven organization, education is a building block for the success of future generations.

Environment: As an environmentally responsible operator, we support organizations that protect and conserve the environment.

Capacity Building: Development and retention of business is important for the economic sustainability of a community. Our entrepreneurial spirit recognizes this importance by supporting the development of business skills, training and chambers of commerce.

Featured 2016 Donations and Sponsorships:

Alberta Children's Hospital Foundation

The Foundation brings youth together to raise funds and advocate for child health initiatives at the Alberta Children's Hospital. PMC sponsored the Metamorphosis event, which raises awareness about mental health disorders in young Albertans.

Fort Saskatchewan Fire Department

A donation to the Fort Saskatchewan Fire Department enabled 24 firefighters to attend a multi-day industrial fire training session at Lakeland College's Emergency Training Centre in Vermilion, AB.

Traditionally, the fire department trained at an industrial site in Fort Saskatchewan, but it was limited in the types of fire scenarios that could be conducted at the site. The training will allow the firefighters to engage in meaningful and realistic scenarios further preparing them for emergency situations.

Rockyview Invitational Golf Tournament

PMC proudly sponsored and participated in the third annual Rockyview Invitational Golf Tournament, in partnership with Jayman Homes, to support the Calgary Health Trust and Rockyview Hospital.

For the second year in a row, the tournament raised over \$1 million. This money will go towards Rockyview's Gastrointestinal (GI) unit, contributing directly to the purchase of equipment. With one of the busiest GI units and clinics of its kind in Canada, Rockyview General Hospital works to enhance patient care and treatment.

Economic Developers of Alberta

Donating to the Partnership program supports the promotion of sustainable economic prosperity in Alberta. The association offers networking, information, education and training programs to individuals, communities, industry, educational sectors and government officials to support leading edge economic development. At this year's Economic Developers of Alberta conference, PMC partnered with CEPA to introduce and educate the participants on energy literacy and the pipeline industry.

Taber Trailer Donation

PMC donated two oil transport trailers to the Taber Fire Department to be used at their fire training centre. The trailers will be used by the fire department as a resource for specialized training. Firefighters and emergency responders from across Alberta will have the opportunity to practice using the trailers in Taber. Donations like these are critical in protecting the communities where we live and operate.

Red Deer River Watershed Alliance

We collaborate with local and national organizations to conserve important habitat, protect species at risk and educate the public about the importance of the environment.

For example, a donation was made to the Red Deer River Watershed Alliance, a non-profit organization that promotes the good use and proper management of water within the Red Deer River Watershed.



The foundation of our relationships is trust and respect, which is achieved through clear communication, transparency and a shared sense of responsibility.

SHOCK TRAUMA AIR RESCUE SOCIETY (STARS)

As part of our commitment to safety, PMC is proud to support organizations like the Shock Trauma Air Rescue Society (STARS).

STARS is dedicated to providing a safe, rapid and specialized emergency medical transportation for the critically ill and injured.

In 2016, PMC donated \$50,000 to the STARS Emergency Link Centre, a 24-hour emergency medical communications centre.

The STARS Emergency Link Centre is responsible for monitoring thousands of remote work sites across Alberta and Saskatchewan, including PMC field locations.

As many of our field locations are in remote areas, it is important to protect our workers through enhanced emergency services. By registering our remote sites with the STARS Emergency Link Centre, we not only demonstrate a commitment to safe operations but also an assurance that in the event of an emergency, a coordinated rescue response can be efficiently carried out.

PMC has comprehensive emergency preparedness and response programs in place; partnering with STARS increases that level of protection.

UNIVERSITY OF CALGARY PARTNERSHIP

We believe education is a key building block for the success of future generations, which is why it is one of our areas of focus for community investment. PMC has had a longstanding relationship with the University of Calgary for many years. Not only do we employ many graduates from the university, but some of our employees have also taught there. Since the early 1990s, a number of our leaders have taught *Energy Management 485: Oil and Gas Marketing* at the university.

In 2016, we were pleased to see construction completed on the engineering complex at the University of Calgary, in which PMC donated \$2 million towards a state of the art lecture theatre. In addition, a Plains Midstream Canada Engineering Student Clubs Wing is scheduled for completion in 2017.

We also partnered with a fourth-year student engineering team in their *Senior Capstone Design* course. PMC presented an industry challenge concerning depth of cover measurement over buried pipelines. The scope of the project involved exploring ways to reliably, accurately and cost-effectively measure the depth of cover, without workers physically walking over the pipeline with a line locator tool. Company representatives were on hand as the students presented their findings. Future generations will bring creative thinking to the industry and use innovative technology to drive continuous improvement for years to come. PMC has committed to sponsoring the *Senior Capstone Design* course for a second year in a row to further the advancement of technology-based pipeline solutions.

Our continued commitment to the University of Calgary demonstrates the value we place on building partnerships in our community.

ABORIGINAL RELATIONS

PMC is committed to working as a good neighbour with Aboriginal communities to build long-term and mutually beneficial relationships. The foundation of our relationships is trust and respect, which is achieved through clear communication, transparency and a shared sense of responsibility.

To this end, we are guided by the following principles:

- We acknowledge that Aboriginal People have Treaty and Aboriginal rights as well as diverse protocols, histories, languages and cultures unique to each community.
- We strive to discuss projects with Aboriginal People at the earliest stage practical to determine community interests and objectives.
- We support fair and equal access to employment and business opportunities for Aboriginal People.
- We strive to educate our employees on Aboriginal cultures, perspectives, values and protocols to foster a more diverse and empowered workforce.
- We are committed to considering Aboriginal principles related to resource management and sustainability.
- We recognize that Aboriginal People have unique and important relationships with the land and will strive to incorporate this perspective into the development of our projects.

In 2016, PMC actively engaged Aboriginal communities in emergency response planning, business opportunities and community investment. We are continuously assessing ways to improve communication and processes in order to create more effective and safe practices with Aboriginal communities near PMC's operations. A few of the initiatives we have supported over the past year include school trade fairs, traditional feasts, cultural events and youth activities throughout Treaty regions. We continue to build relationships with schools and local leadership to identify and support community needs.

56 We are proud to work with 56 Aboriginal communities across Canada where PMC conducts business.

PROTECTING OUR ASSETS

BY THE NUMBERS: ASSET INTEGRITY IN 2016

\$39M

PMC spent on Asset Integrity maintenance capital

400

We spent \$23 million on ~\$400 integrity digs

4 YRS

In-line inspections are conducted on a maximum four-year frequency for all PMC pipelines

100

We completed ~100 in-line inspections on our Canadian pipeline systems

1,100

PMC performed "on-the-ground" inspections on ~1,100 watercourse crossings on our Canadian pipeline systems

ASSET INTEGRITY

PMC's Asset Integrity program was developed to proactively protect our pipelines and facilities to foster safe operations. Our dedication to the most stringent regulatory requirements and industry best practices is integral to the health and safety of the communities and environment where we operate.

We seek the highest level of integrity throughout the pipeline lifecycle by:

- Proper design and construction.
- Monitoring and leak detection.
- Inspections and maintenance of our pipelines.

Coating and Cathodic Protection

- An external coating is designed to protect the pipeline against corrosion from water, bacteria and other external environmental factors.
- A secondary safeguard of applying a small electrical current to protect against external environmental factors is performed.

Pipeline Pigging

- Maintenance and cleaning pigs are run inside the pipeline to clean debris, bacteria and other corrosive agents to avoid internal corrosion.

Chemical Program

- Chemicals are used to mitigate internal corrosion by forming a film inside the pipeline wall and minimizing the contact area of corrosive agents.

In-Line Inspections

- In-Line Inspection (ILI) tools, also known as "smart pigs," travel inside the pipeline using sensors to identify inconsistencies or anomalies inside the pipe.
- Regular ILIs allow us to track and monitor the conditions of our pipelines for both internal and external defects such as detecting metal loss, cracks or dents.

Integrity Digs

When an ILI detects inconsistencies that meet certain criteria, an integrity dig is performed. The following simplified steps are taken:

Step 1: Earth above a pipeline is removed and the line is exposed for inspection.

Step 2: The exposed pipeline is cleaned and examined for defects or weaknesses such as dents or corrosion.

Step 3: If repairs are required, options include installation of a metal sleeve over the damaged area, or in some cases, we may cut out the impacted section and replace it with new pipe.

Watercourse Management & Geotechnical Program

- Watercourse crossings and slopes along our pipelines have been assessed by qualified third party geotechnical engineering experts to identify the unique characteristics of each site.
- Watercourse crossing assessments include the current depth of cover over the pipeline, flow rate of the water, flood patterns and return periods, river bank width, stream bed, etc. Slope assessment includes length of slope, angle of slope and soil characteristics.
- Inspection results are used to determine if existing pipe needs replacement, mitigation or additional protections using engineered solutions at vulnerable sites.

Flood Monitoring

- PMC monitors watercourse crossings through a flood monitoring program that uses Environment Canada's streamflow gauges providing real-time continuous monitoring of streamflow.
- We have identified specific streamflow criteria for each watercourse crossing that, if exceeded, triggers specific actions by our employees to safely shut-in and isolate the pipeline.

ASSET INTEGRITY

In-Line Inspection Tools used:

Magnetic Flux Leakage tools

- Used to determine internal and external metal loss in pipelines.
- Induces a magnetic current in the direction of flow to detect metal loss in pipelines.

Ultrasonic and Electromagnetic Crack Detection tools

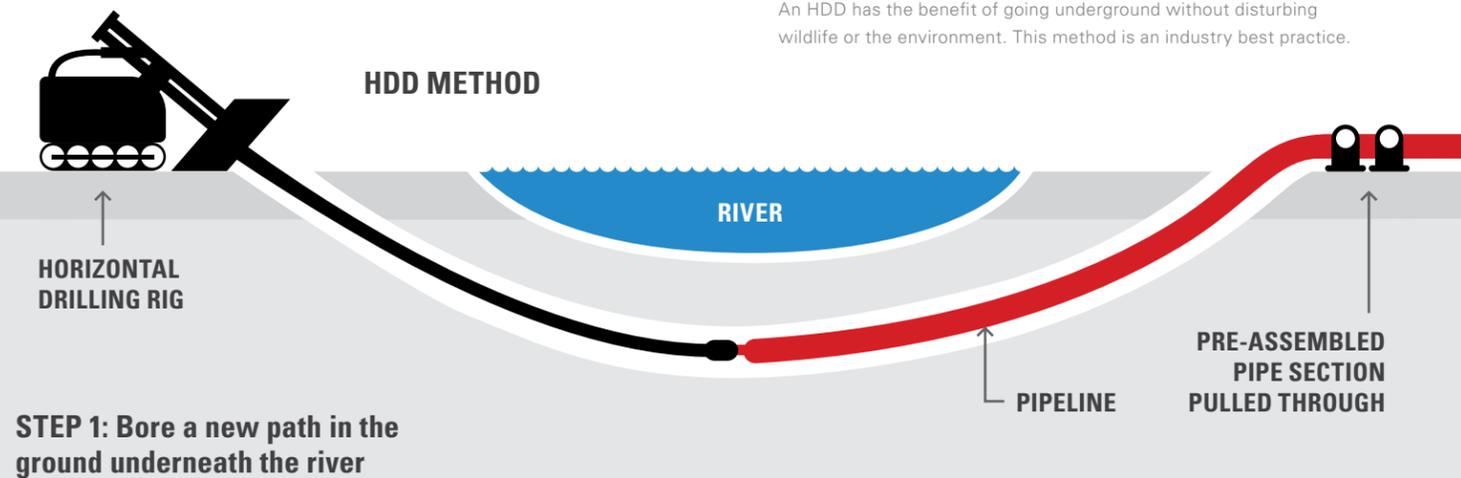
- Used to identify crack-like features that have the potential to cause failures in pipelines.
- Ultrasonic technology assists in determining the condition of pipelines.

HORIZONTAL DIRECTIONAL DRILLING METHOD

- PMC uses horizontal directional drilling (HDD) to install new pipelines or to remediate high-risk watercourse crossings.
- HDD is a relatively low impact method of boring underneath the riverbed into the bedrock, to position the pipeline away from any potential exposure to the watercourse.



An HDD has the benefit of going underground without disturbing wildlife or the environment. This method is an industry best practice.



STEP 1: Bore a new path in the ground underneath the river

STEP 2: Thread the pipeline through the bored hole to the other side of the river

\$3-5M
The average cost of an HDD installation

Facility Integrity

- Pressure vessels and piping systems are a primary focus of PMC's Facility Integrity program.
- This program meets and strives to exceed regulatory requirements for pressure equipment, tank and piping inspections.
- As part of our routine plant maintenance, we use monitoring software to track the condition of our equipment and corrosion.
- Regularly scheduled and preventative plant turnarounds are performed to maintain safe operations.



Our facility in Pincher Creek, AB.

USING TECHNOLOGY TO IMPROVE PIPELINE SAFETY

Pigging Program Joint Industry Research Initiative

- PMC is participating in the Alberta Institute of Technology Futures, a Joint Industry Research Initiative for their pigging program.
- Ongoing research includes quantifying cleaning results from different pigging tools and improving the efficiency of cleaning pigs to increase the cleanliness of our pipelines leading to enhanced pipeline integrity.

Hifi Fibre Optic Monitoring System

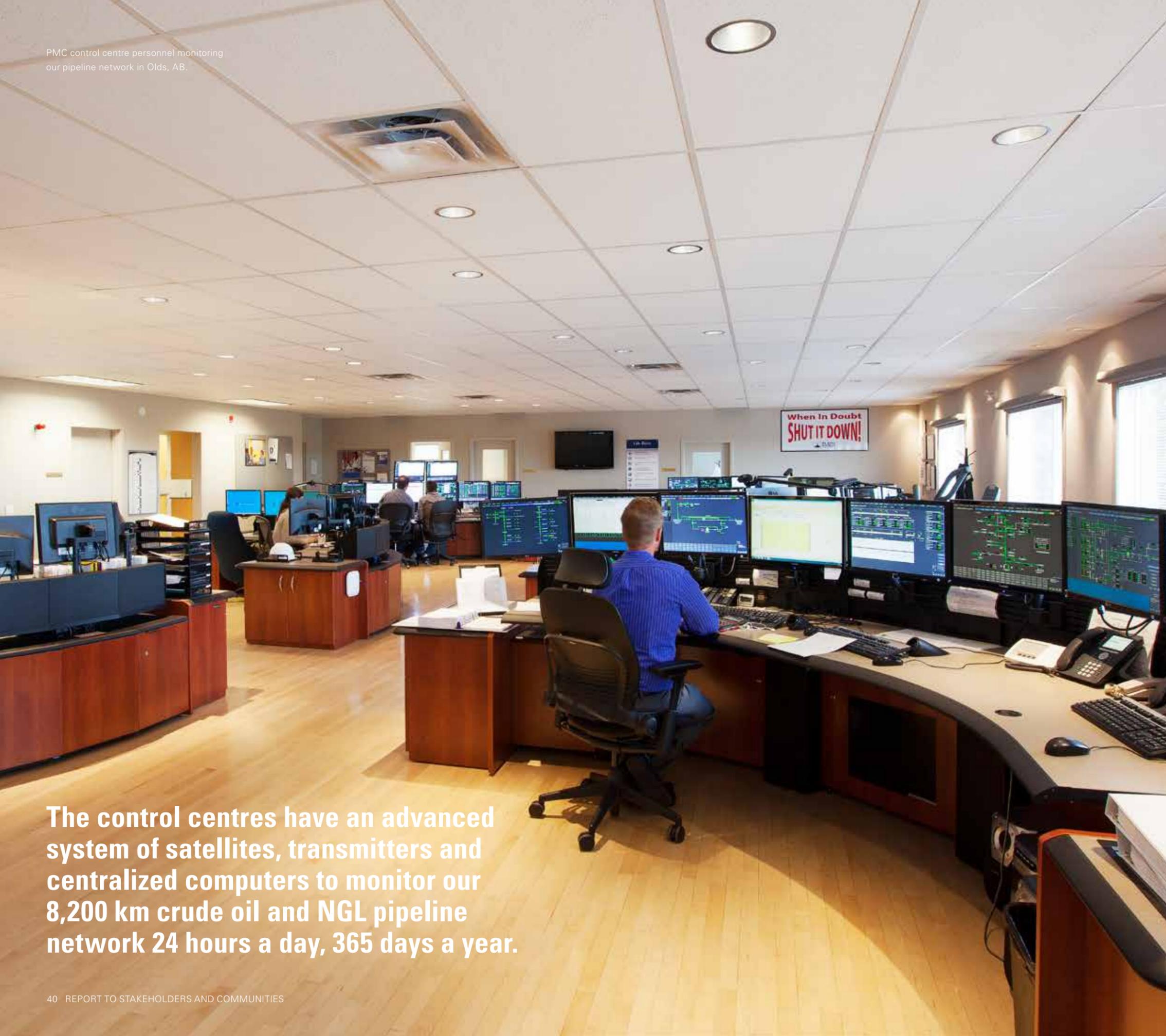
- In 2016, PMC collaborated with Hifi Engineering to deploy their fibre optic based, high fidelity distributed sensing (HDS™) monitoring system at some of our pipeline locations.
- This system collects a continuous stream of pipeline data and acts as a sensor along the length of our pipelines.
- The HDS™ system works by monitoring high definition acoustic energy, strain, vibrations and temperature.
- Data is transmitted in a continuous stream to our Olds Control Centre where alarms will indicate abnormalities.
- This allows PMC to determine potential issues on the pipeline, with improved accuracy.

SuperCorr® Chemical

- PMC is implementing a newly patented chemical called SuperCorr® which forms a coating inside a pipeline to mitigate internal corrosion.
- Initial field tests show that the chemical in the coating is retained six times longer than conventional corrosion inhibitors, thus increasing corrosion protection on coated PMC pipelines.

Eagle Array Technology

- A new technology using ultrasound monitoring (BSI Eagle Array™) was installed to monitor internal corrosion of pipelines near PMC's watercourse crossings.
- This innovative technology takes pipe wall loss readings hourly, 24 hours a day and reports the readings to PMC personnel.
- This technology is used to monitor our integrity and mitigation programs and help us continuously improve.



The control centres have an advanced system of satellites, transmitters and centralized computers to monitor our 8,200 km crude oil and NGL pipeline network 24 hours a day, 365 days a year.

CONTROL CENTRES

Most of our Canadian pipelines are monitored from our main control centre located in Olds, Alberta, while our U.S. pipelines are primarily monitored from our control centre in Midland, Texas.

In Olds, a Supervisory Control And Data Acquisition (SCADA) system is used to track the pressure, flow, quality and temperature of product in the pipelines, as well as other critical operating data received from transmitters and pumping stations. SimSuite and Pipeline Monitoring are two leak detection systems used to detect abnormal operating conditions on the pipelines, and alarms are used to inform operators of pipeline events that may need attention. In addition to automated systems, employees monitor our pipelines and facilities.

Control centre operators undergo an extensive training program before they can operate a console that monitors the pipelines. These operators, who are re-qualified every three years, can manage flow and shut down the pipeline in the event of an emergency. PMC's senior leadership is fully supportive of an operator's right and responsibility to shut down a pipeline at any time as part of our Safety Life Rules program for the company. PMC senior leadership expects our operators to shut down a pipeline if they are in doubt, and there will be no repercussions.

PMC has stringent pipeline maintenance and monitoring programs in place while we are also continuously improving how our pipelines are monitored.

In 2015, we initiated a three-year project to improve our ability to identify and respond to pipeline alarms and improve our leak detection system. The project greatly improves communication flow and allows for quicker response times.

We work closely with CEPA's Integrity First Program on Control Room Management. We have developed a self-assessment guidance document which all 12 CEPA member companies measure themselves on. We share best practices on Control Room Management through quarterly meetings to improve and help each other avoid incidents.

Pipeline markers near our Sundre, AB facility.



ROW is a pipeline right-of-way, the strip of land in which the pipeline is located.

DAMAGE PREVENTION

Damage Prevention at PMC is a proactive multi-functional approach to protect all buried infrastructure, such as pipelines and power lines, from damage caused by people. Our Damage Prevention program includes Ground Disturbance, Public Awareness, Pipeline Right-of-Way Surveillance and Monitoring, Crossings and Encroachment Management, One Call Management, and Unauthorized Activities. The program is designed to meet or exceed provincial and federal regulatory requirements.

Each pillar of the program approaches public safety in a different way with the common goal to increase awareness and change potentially unsafe behaviour in and around our pipelines.

Ground Disturbance

This provides workers and third parties who are disturbing the ground, with a set of rules and standards to be applied where ground disturbance activities are occurring. This includes digging any deeper than 30 cm from the top of the soil.

Public Awareness

This involves outreach activities with the public and is vital to the continued safe operations of pipelines. We inform the public about the location of pipelines, how to work safely near pipelines, and what to do in the event of an emergency. These activities communicate the public's responsibilities to prevent damage to pipelines and assist in creating a positive behavioural change.

Pipeline Right-of-Way Surveillance and Monitoring

PMC uses aerial and ground inspections to identify abnormal surface conditions and hazards that may indicate problems with pipelines. Aerial inspections of our pipelines are conducted on a routine basis to identify unauthorized activities such as heavy equipment operating near our pipelines, third party activities, potential land use changes and class location risk.

Damage to pipelines caused by third-party activities such as construction or excavation poses a risk to worker and public safety, but it is preventable.

Crossings and Encroachment Management

This element regulates how third parties cross, construct and/or excavate near our pipelines. Third parties are required to get permission and sign an agreement with PMC on how they can safely cross and work within the pipeline right-of-way. The program highlights the public's responsibilities regarding any construction or installation of a structure and any excavation that might affect the pipeline.

One Call Management

One call tickets are notifications from publicly managed "One Call" centres informing PMC about activity near our pipelines such as planting a tree or building a fence. Our ticket management system provides an over-arching process to monitor, prioritize and report all pipeline location requests. Information gathered from the system is used to locate and mark our pipelines to inform third parties of buried infrastructure.

Unauthorized Activities

This includes unauthorized activities where third parties have conducted and not followed PMC procedures and/or breached regulations. For example, working on a right-of-way without placing a call to a One Call Centre to obtain a crossing permit is an example of an unauthorized activity. These activities are taken very seriously at PMC as they have the potential to jeopardize the safety of workers, the public and the environment. We report and take action on all unauthorized activities to prevent future incidents.

Damage Prevention is a shared responsibility among operators of buried infrastructure, regulators and the public. While we do our best to provide a workplace that protects the health and safety of our employees and the communities surrounding our operations, we need your help to ensure everyone's safety.

If you plan to engage in any ground disturbance activities, please contact your local One Call Centre:

- Alberta: 1-800-242-3447 | www.alberta1call.com
- Saskatchewan: 1-866-828-4888 | www.sask1stcall.com
- Manitoba: 1-800-940-3447 | www.callb4udig.mb.ca
- Ontario: 1-800-400-2255 | www.on1call.com
- National Click Before You Dig: www.clickbeforeyoudig.com

BY THE NUMBERS: DAMAGE PREVENTION IN 2016

2,655

Stakeholders contacted in outreach initiatives this year

1,200

Aerial patrols run this year along pipelines

1,100

Individuals contacted for Dig Safe Month

970

Crossings completed

10

Tradeshows and meetings hosted with excavating communities

~33K

First calls completed



A training exercise in Nisku, AB.

EMERGENCY TRAINING AND EXERCISES

We routinely test our employees' emergency preparedness through regulated table-top and full-scale exercises which allow us to practice minimizing potential impacts to the public, our customers, the environment and the communities where we operate.

In 2016, PMC conducted 10 table-top and five full-scale exercises. In addition to enabling our employees to respond to an emergency situation safely and effectively, the objectives of these exercises were to:

- Practice using the Incident Command System.
- Use the company Emergency Response Plans and other response tools including equipment.
- Establish communications between the Incident Command Post and the Emergency Operation Centre.
- Work collaboratively with first responders, authorities, regulators, Aboriginal communities and other stakeholders.
- Identify lessons learned and areas for continuous improvement.

We are committed to operating in a safe, secure and responsible manner through proper training and emergency preparedness.

PMC has made significant strides in our emergency response exercises. In 2016, we conducted complex, multi-day exercises working with first responders and regulatory agencies. Such exercises help prepare us to effectively and safely respond to an incident that is longer in duration while still providing critical and timely information to the people who live and work around our assets, as well as the media and the government.

After an emergency exercise is completed, participants discuss what went well and identify areas for improvement. Those 'lessons learned' are used to improve emergency response efforts going forward.

FULL-SCALE REGULATED EXERCISES

Rainbow II Pipeline, Sherwood Park, AB

- Involved 70 PMC employees and contractors.
- One National Energy Board staff, one member of Alberta Health Services and one member of Alberta Transportation.
- Two members of local agencies and authorities, including members of Westlock County and Westlock RCMP.
- PMC practiced a mock news conference to enhance stakeholder engagement and provide critical and timely information to our stakeholders.

Co-Ed Pipeline, Rocky Mountain House, AB

- Involved 70 PMC employees and contractors.
- Two Alberta Energy Regulator representatives.
- Two members of the Clearwater RCMP and one member of Alberta Health Services.
- The scenario was complex and included a mock third party line strike.

Empress to Kerrobert Pipeline, Kerrobert, SK

- Involved 82 PMC employees and contractors.
- Three National Energy Board staff participants and evaluators.
- A National Energy Board summary report indicated there were zero non-compliances.

Milk River Pipeline, Milk River, AB

- 92 exercise participants and observers.
- Seven National Energy Board emergency response members played key roles in conjunction with PMC responders to apply their knowledge and experience.
- Six local agency members and authorities including Alberta Health Services and members of Aboriginal communities.
- Large scale spill response exercise with environmental impacts.

Empress Facility, Empress, AB

- This deployment exercise involved 40 exercise participants and facilitators.
- Primary exercise objectives were to activate an emergency response team, use our emergency protocols and deploy public protection measures like road blocks and air monitoring.
- Alberta Energy Regulator regulated exercise.

TABLE-TOP EXERCISES

are conducted by a smaller group of employees through a discussion based response in order to practice an Emergency Response Plan as well as their roles and responsibilities in an emergency scenario.

FULL-SCALE EXERCISES

are conducted by a larger group of employees and response personnel such as first responders, authorities, regulators, Aboriginal communities and other stakeholders. These exercises typically include the deployment of response equipment and personnel.

INCIDENT COMMAND SYSTEM (ICS)

is a framework used for the command, control and coordination of an emergency response that is used world-wide by public agencies and emergency responders and is a North American standard.

It is valuable that employees receive training in handling and maintaining of emergency response equipment, so that we can respond to emergencies in a safe and effective manner.



EMERGENCY RESPONSE EQUIPMENT

PMC maintains specially designed emergency response equipment located strategically across our operating areas to effectively respond to unplanned events.

We have made significant investments in our emergency response equipment:

- Seven Oil Spill Containment And Recovery (OSCAR) response trailers containing specialized spill response equipment.
- Three spill response boats.

Having in-house personnel capable of safely and quickly conducting an emergency response, such as deploying containment boom, significantly minimizes impacts to the public and the environment, which is always our number one priority.

Oil Spill Equipment Orientation

PMC conducted in-house oil spill equipment orientation in 2016. The goal was to familiarize operations personnel with spill containment and recovery equipment. The training involved pulling the equipment out of the mobile trailer and deploying it on dry land.

Boat Handling Training

PMC personnel attended Western Canadian Spill Services Ltd. (WCSS) training in Marine Emergency Duties A3 and Boat Handling. The five-day course offered hands-on training on how to safely operate and maintain PMC's response boats and effectively deploy our response equipment in the event of an emergency.

Learning From Others

As active participants in organizations including WCSS, the Chemical Valley Emergency Coordinating Organization and the CEPA Mutual Emergency Assistance Agreement, PMC employees and contractors can share resources like equipment, personnel or specialized response advice with industry, increasing the speed in which companies can effectively manage an incident.

This year, PMC personnel and equipment supported the response efforts of our peers. We responded quickly and efficiently to an incident, and our personnel were able to get hands-on experience allowing for practical training and the sharing of lessons learned.

GEOGRAPHIC INFORMATION SYSTEM

PMC uses Geographic Information System (GIS) mapping software to capture, store, analyze, manage and present different types of spatial or geographical data. The use of single source location data allows various departments across the organization to accurately view our pipelines and facilities simultaneously.

In 2016, GIS was used in various emergency response efforts at PMC.

2016 Alberta Wildfires:

- Wildfire data made publicly available by each province is analyzed through our GIS system.
- If a fire is within 10 km of our pipelines, a Plains Incident Notification System (PINS) is generated and distributed to our control centres, operations, schedulers and the GIS team.
- Each fire that comes within the 10-km buffer is investigated.
- This system allows for employees to understand the risk of a wildfire near our assets so we can continue safe operations.

Aerial Surveillance and Monitoring Program:

- Works with our aerial surveillance vendors and Damage Prevention team enhancing the accuracy of our flight paths.

Mapping of Hazards:

- PMC uses an external party to analyze flooding and geological hazards along our pipelines.
- From this data, high priority locations are identified and mapped in GIS.
- We have access to live provincial and federal data to monitor river water levels and flow in the high priority areas.
- This map allows the organization to understand and analyze flood information in relation to our assets.

Mapping During Emergency Response:

- Provides critical PMC pipeline and facility information in the event of an emergency to help responders make informed decisions.
- The team is part of the response during emergency exercises and part of the development of emergency response plans to provide critical data and an accurate location of our assets.



Right-of-way on PMC's Rangeland pipeline.

YOUR COMMENTS ARE IMPORTANT TO US

We invite you to share your reviews about our company, and how you think Plains Midstream Canada can improve our performance.

Please send your comments by email to
stakeholder.relations@plainsmidstream.com