



Important Notice for All Interest Owners and Lease Operators

In accordance with recommendations for social distancing amid the COVID-19 pandemic, Plains Marketing Customer Service and Division Order department staff are working remotely during regular business hours.

Follow the instructions below to contact us with questions or to submit documents for processing:

- For questions: WebCustomerService@paalp.com
- To submit documents for processing: PAADivisionOrder@paalp.com
- For additional support, call either 713-646-4460 or 1-800-772-7589

We are receiving mail, but are unable to receive fax messages at this time. To ensure your mail reaches us in a timely manner, please include *Division Order Dept.* on the envelope address:

Plains Marketing, L.P.
Division Order Dept.
P.O. Box 4648
Houston, TX 77210-4648

We encourage you to register online for electronic access to check details and 1099 information. It's easy, fast and secure, and you can access your information anywhere, any time.

- For owner relations, register [here](#).
- For operator relations, register [here](#).

We are committed to serving you and thank you for your business.